

Emergency Preparedness and Aftermath Planning Guide

for

Family Child Care Homes
and
Large Family Child Care Homes
in Pinellas County

Reviewed 8/2/2024



Pinellas County License Board
8751 Ulmerton Road
Largo, Florida 33771
Office Number 727-507-4857
After Hours Emergency Number 727-262-0247
State of Emergency Number 727-369-3900

Introduction

This booklet contains information about emergency preparedness and aftermath topics.

This is intended to be a guide and to enhance your planning process. It is not a complete or thorough planning template.

Your emergency preparedness plan should be revisited and updated every year.

The Emergency Licensing Regulations included herein were approved by the Pinellas County License Board on December 12, 2018. These regulations become effective when the Board of County Commissioners (BOCC) declares a state of emergency for Pinellas County. They remain in effect 72 hours after the state of emergency is rescinded and can be extended by the PCLB's Executive Director.

Although some licensing standards will be waived (pgs. 5-6), most standards will be maintained to protect the health and safety of the children in care.

Family Child Care Homes and Large Family Child Care Home Providers are required by Licensing Regulations, to notify PCLB within 24 hours of a storm or other emergency event. III. A. 2. C. Emergency Procedures and Notification: *"To continue operation when a family child care home or property sustains damage from a natural disaster, fire or natural event, the License Board Staff must be notified within twenty-four (24) hours as to their status of operation to ensure health standards are met for continued operation as a family child care home."*

In the event of a declared State of Emergency, Family Home Child Care and Large Family Child Care Providers must call the PCLB State of Emergency Line within 24 hours after a storm event at 727-369-3900 to report their status.

Be prepared with a call back number when reporting storm damage, water availability, operable septic system and electricity status of your Regular or Large Family Child Care Home.

In any other emergency, please call the PCLB office at 727-507-4857 Monday-Friday 8:00 a.m. – 5:00 p.m., or our after-hours emergency line at 727-262-0247 if applicable.

In the event of a spontaneous event, such as a tornado, fire, or flood, have a plan, know where to best shelter in place, have a meet up spot that is known ahead of the event and notify PCLB once it is safe to do so. If you are unsure about where to best shelter in place, contact your fire marshal for their expert opinion. You should also know the difference between a "watch" and a "warning." A "watch" means there is potential for danger, while a "warning" means there is danger. You will need to be prepared to act in the event of a "watch" and put the plan into action in the event of a "warning."

PCLB's process to survey damage to your Family Child Care Home or Large Family Child Care Home is outlined on page 7. The six primary areas to be addressed are listed in detail for your review.

No one can predict the unknown but planning and preparedness can help to reduce stress from the impact of an event. As always, call upon your licensing specialist to discuss any issues of concern.

Emergency Preparedness for Regular / Large Family Child Care Homes

The time to prepare is before the storm.

Before the Storm

1. Put together your communication plan.

A. Communication: Parents - In most cases, you have plenty of time to alert parents that the child care Regular/Large Family Child Care Home is closing. Make sure that your parent contact numbers are up to date so that parents can be easily reached. However, as we have learned, storms are tricky. Closure decisions are not always clear cut. Many Regular/Large Family Child Care Homes close when the public schools close. Because the media broadcasts public school closings, this is an efficient way to let parents know whether or not your Regular/Large Family Child Care Home is closed. Other Regular/Large Family Child Care Homes have a recorded “hotline” where parents can call and find out if the home is closed. Whatever your plan, make sure parents know what it is before a storm comes. If transportation is part of your regular services, let parents know that this service may not be available after a storm due to road closures and gas shortages, etc.

Consider how you will inform parents that your Regular/Large Family Child Care Home has reopened. The same “hotline” can be used to update parents about your program: the damage, the progress, and the reopening.

“Plan B” A Back-up Plan: As part of your communication plan for parents, you should talk with parents about what they will do if your child care home cannot immediately reopen. Many times parents assume that you will be able to provide child care after a storm even though your home is on the same block as their damaged home! Help parents create a ‘Plan B’. Discuss options such as family or friend child care. Family care is care provided by relatives and does not require a license. Friend care is provided by trusted friends. In Pinellas, one household can offer child care for the children from one other household without the need to be licensed. Your program may link families with other families in their neighborhood. Having communication plans in place will reduce the stress for both you and the parents.

B. Communication: Staff– In your Large Family Child Care Home, your staff need to know what is expected of them in the event of an emergency and you need to know what your staff will be doing if a storm hits our area. Will they be evacuating? Do they live in a flood zone? Are they responsible for caring for their own young children, disabled or elderly people at home? Do staff have their own transportation or rely on bus service? Will they need to bring their own children to work with them? Make a communication plan for staff to be contacted if your program is closing or re-opening.

One of the major concerns for emergency child care in the aftermath of a storm is whether or not volunteers have been Level 2 background screened. No one wants children to be exposed to people who may potentially harm them.

Suggestion: Make copies of each staff member’s Level 2 background screening papers and distribute to the employee. If your Regular/Large Family Child Care Home is unable to reopen immediately, staff may be able to work or volunteer with another program to provide child care. It’s important for staff (and others) to always carry a photo ID to

Before the Storm – continued

provide identification to authorities or in the case of injury, so that families can be contacted.

2. Check your Home

Is it in an evacuation zone? Is it prone to flooding? Do you have adequate insurance? Is the home in good repair? Do you plan to board up your windows? Do you need to take other precautions? If the home lost power prior to you leaving for the day, is there a plan to turn the power off to all appliances to prevent a fire hazard when power returns? Are you on well water? Do you have a “disaster supply kit” for your home?

Make sure your vehicles are fueled as gas may be in short supply or there may be no power to run the pumps. The “Fuel up on Fridays” rule will ensure that even if a storm occurs on the weekend, your vehicles will be fueled for Monday.

Do you have cash on hand for needed supplies as credit card machines and ATM’s may not be operable?

Take proof of ownership of your home with you (copy of utility bill, tax bill). As a security measure to prevent “sightseers and looters” from entering an area, law enforcement may not allow you to return to the area after a storm unless you show reason to be there. Your staff may also need to show proof of employment, such as you’re a pay stub for entrance.

3. Check the outside of your property

Have you trimmed the trees in the playground and around your home? Is your outdoor equipment in good repair? Where will you store your outdoor equipment if a storm comes?

4. Protect your valuables and legal papers

How will you protect your valuable equipment? What cannot be replaced? How have you filed and protected your legal papers and files? Don’t forget to have your license number with you! Suggestion: Keep all important documents in a water proof file box.

5. Plan ahead for reopening

- a. In order to re-open you will at minimum need electricity, clean drinking water, an operational septic system, and a working telephone/cell phone.

Be prepared to schedule your utility provider to conduct an inspection of your natural gas lines to be sure there are no broken gas lines, leaks prior to entering the home after a storm.

Generators: PORTABLE GENERATORS ARE NOT PERMITTED. Generators are only permitted for use if the generator has been “permanently installed” by a licensed electrician and maintained in accordance with the manufactures recommendations and complies with the Florida building code/Fire Prevention Code 69A-60, F.A.C., and inspected by the local fire inspector prior to use. Additionally, if the generator is gas powered, the facility must install and maintain a carbon monoxide detector. Under no circumstances are candles, open flames, gas or fuel lanterns to be used. So, if you plan to re-open before the regular electricity is restored you must purchase and permanently install your generator now.

Before the Storm – continued

- b. Think ahead to what you will need to re-open after the storm. Do you have non-perishable food items, bottled water, hand sanitizer, heavy-duty trash bags, batteries, cell phone, diapers, wipes? Are children's enrollment records available, intact, and accurate?
- c. Prepare and train your staff on helping young children cope with a disaster; on what the symptoms of stress look like for a young child; and on how they should take care of themselves.
- d. Although not required, it would be a good service to provide the parents of children in your care with copies of their children's health & immunization records to keep with them in the event of a disaster. This would alleviate the question of whether or not the child has all their immunizations and is in good health should the family need to re-locate.

Also, keep an adequate supply of enrollment forms on hand for newly re-located families and for existing families who have temporary addresses or contact phone numbers.

State of Emergency

Once the Pinellas County Board of County Commissioners declares a state of emergency, Emergency Regulations will become effective. While the majority of the Regular/Large Family Child Care Home licensing regulations will remain the same, the PCLB has approved waivers for some standards. Review the following chart carefully. If you plan on providing child care and have questions regarding these waivers, call your licensing specialist before an event. Remember these special Emergency Regulations will be in effect for a limited period: up to 72 hours after the State of Emergency has been rescinded. Thereafter all regular standards again become effective unless extended by the PCLB Executive Director.

State of Emergency

EMERGENCY REGULATIONS FOR PINELLAS COUNTY FAMILY DAY CARE HOMES AND LARGE FAMILY CHILD CARE HOMES

Original date: August 2006; revised May 7, 2008, August 6, 2008, revised December 12, 2018

All licensing regulations will be in effect during emergencies. Only the following regulations have been decreased. Licensees wishing to operate under these self-executing Emergency Regulations would be subject to conditions 1-3 listed below; 4 is an agency operation policy.

- Emergency Regulations will become effective upon the declaration of a State of Emergency by the Pinellas County Board of County Commissioners pursuant to Florida Statutes, Chapter 252, and will remain in effect for up to 72 hours after the State of Emergency has been rescinded. The PCLB Executive Director, or designee, is granted the authority to extend the use of Emergency Regulations as the situation dictates. After Emergency Regulations are rescinded, Licensing Regulations governing children's centers and family day care homes would again be in effect.
- After a fire or natural disaster, the children's center/family day care home or large family day care home provider must notify the Child Care Licensing Program within 24 hours as to their status of operation in order for the Child Care Licensing Program to ensure health standards are met for continued operation as a children's center/family day care home or large family child care home. Damage to the building or property/home may require approval from the Child Care Licensing Program and in addition may require the Health Department and/or other agencies to inspect and approve the premises. (*Wording corrected 9/12/08*)
- Emergency Regulations represent a variance to Licensing Regulations. A variance is a privilege and not a right; as such, it can be withdrawn at anytime, with or without cause and without the right to appeal. Negative sanctions may also be brought against the licensee's regular license, if appropriate.
- The PCLB Executive Director is given the authority to approve specific centers or homes to use Emergency Regulations during states of emergency declared by the Board of County Commissioners of Hillsborough, Pasco, or Manatee pursuant to Florida Statutes, Chapter 252, upon a showing that the licensee's request is based upon the need to care for refugees/evacuee children.

LICENSING REGULATIONS GOVERNING PINELLAS COUNTY FAMILY DAY CARE HOMES AND LARGE FAMILY CHILD CARE HOMES	Waiver To Regulations
<p>DEFINITIONS</p> <p>Family Day Care Home – means an occupied residence in which child care is regularly provided for children from at least two unrelated households with or without compensation. A family child care home shall be allowed to provide care for one of the following groups of children, that shall include household children under 13 years of age when on the premises of the family child care home or on a field trip with children enrolled in care.</p> <p>A maximum of six (6) children, if no more than three (3) are under 18 months of age.</p> <p>A maximum of six (6) preschool aged children, if no more than three (3) are under 18 months of age, and all are older than 12 months of age.</p> <p>A maximum of 10 children total (at least 2 of the 10 children need to be Household Children. The maximum number of Child Care Children allowed is eight [8] at any given time), of which, a maximum of eight (8) children are in Child Care Status. Of the 10 total children, no more than five (5) are pre-school age, and of those five (5), no more than three (3) are under 18 months of age, and of those three (3), no more than two (2) are under 12 months of age.</p>	<p>DEFINITIONS</p> <p>Family Day Care Home</p> <ul style="list-style-type: none"> Waive licensed capacity to state level. <p style="text-align: center;">NUMBER/AGE RANGE OF CHILDREN Family Day Care Home (state)</p> <p>A maximum of 4 children from birth to 12 months of age</p> <p>A maximum of 3 children from birth to 12 months of age, and other children, for a maximum total of six children</p> <p>A maximum of 6 preschool children if all are older than 12 months of age</p> <p>A maximum of 10 children if no more than 5 are preschool age and, of those 5, no more than 2 are under 12 months of age</p>

<p style="text-align: center;">LICENSING REGULATIONS GOVERNING PINELLAS COUNTY FAMILY DAY CARE HOMES AND LARGE FAMILY CHILD CARE HOMES</p>	<p style="text-align: center;">Waiver To Regulations</p>
<p>II. RECORDS</p> <p>A. Facility Records</p> <p>2. A notarized Emergency Medical Release form must be on file for each child in care.</p> <p>3. A health Certificate must be kept for each child in care including the provider's own preschool children.</p> <p>3.b. Immunizations. The family child care home provider is responsible for obtaining for each child in care, a current, complete and properly executed Florida certification of Immunization form...</p>	<p>II. RECORDS</p> <p>A. Facility Records</p> <p>2. Waive to delete notarization requirement.</p> <p>3. Waive standard</p> <p>3.b. Waive Standard</p>
<p>IV. PHYSICAL PLANT HOUSING FAMILY DAY CARE HOMES</p> <p>C. Outdoor Play Space</p> <p>2. All family day care homes must have a minimum of fifty (50) square feet per child of usable outdoor play space located on the property and which is exclusively used for the children attending or residing at the family day care home.</p> <p>5. Fencing, including gates, must be continuous, and shall not have openings or gaps larger than 3-1/2 inches that would allow children to exit the outdoor play area. The bottom or base of the fence must remain at ground level and free from erosion or buildup to prevent inside or outside access by children or animals.</p>	<p>IV. PHYSICAL PLANT HOUSING FAMILY DAY CARE HOMES</p> <p>C. Outdoor Play Space</p> <p>2. Waive minimum square feet standard</p> <p>5. Waive outdoor play requirement. Outdoor space that has been damaged or unsafe or missing required fencing will not be used for outdoor play.</p>
<p>IV. PHYSICAL PLANT HOUSING FAMILY DAY CARE HOMES</p> <p>F. Sleeping and Napping Space</p> <p>1. & 4. When napping, each child in care must be provided safe and sanitary bedding. Bedding means a cot, bed, crib, mattress, or playpen. Air mattresses, foam mattresses, and couches may not be used for napping.</p> <p>9. A minimum distance of two (2) feet must be maintained between individual napping space.</p> <p>13. All bedrooms for children receiving overnight care shall contain five hundred (500) cubic feet of air space per child.</p> <p>66</p>	<p>IV. PHYSICAL PLANT HOUSING FAMILY DAY CARE HOMES</p> <p>F. Sleeping and Napping Space</p> <p>1. & 4. Waive to state level to include one (1) inch impermeable mats for resting or napping.</p> <p>9. Waive to state level of 18 inches around individual napping space.</p> <p>13. Waive standard</p>
<p>Any regulation requiring running water.</p>	<p>Bottle water may be used.</p>

The Aftermath – After the Storm Passes

Most experts, government sources and the like, have stated that everyone should be prepared to be self-sufficient for at least 72 hours after the storm has passed. No one can actually predict or forecast the conditions of the aftermath, but PCLB staff have a plan in place to survey the damage to children's centers as soon as it is safe to do so.

Damage Survey Process

1. **Within 24 hours of the storm or event, call the appropriate number below to report your operation status.**

In the event of a declared State of Emergency: 727-369-3900

In any other emergency: 727-507-4857 Monday-Friday 8:00 a.m. – 5:00 p.m., or after-hours emergency line at 727-262-0247 if applicable.

Be prepared with a call back number when reporting storm damage, water availability, operable septic system and electricity status of your Regular or Large Family Child Care Home.

2. Expect someone to return your call to do a more extensive telephone damage assessment survey. PCLB may partner with Pinellas Early Learning Coalition (ELC) to ensure a quick response time when make these calls.
3. Licensing specialists and/or the Health Department, Building Department, or the Fire Department may need to make follow-up site visits.

Your Regular/Large Family Child Care Home may need to close temporarily until your situation can be assessed and concerns satisfactorily addressed.

4. You must survey the damage to your Regular/Large Family Child Care Home and property before offering to provide child care. The following are the six primary areas that must be addressed:
 - A. INTEGRITY OF PHYSICAL FACILITY - INDOOR & OUTDOOR
 - B. DRINKING WATER QUALITY
 - C. ELECTRICAL POWER SUPPLY & A WORKING TELEPHONE
(can be a cell phone)
 - D. FOOD SERVICE & SAFE HANDLING
 - E. SANITATION & VERMIN CONTROL
 - F. STAFFING & SUPERVISION

A. INTEGRITY OF PHYSICAL FACILITY - INDOOR & OUTDOOR:

- No damage sustained by storm.
- Structure integrity including roof, windows, doors, etc., not compromised.
- Check for sagging ceilings and warped drywall as signs of structural damage.

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- No live wires, downed wires in play area/parking area, or on adjacent building/property. Turn off power at the main breaker box if you see sparks or broken or frayed wires inside. Call the power company immediately.
- If appliances appear to have been flooded or wet, unplug and do not use until checked out by a professional.
- No open sewage or flooding in play area, or on premises.
- Outdoor area not significantly compromised. (fence exemptions available when warranted.)
- All equipment in play area must be checked for structural integrity/damage and ensure it is securely anchored.
- No trees downed in the area, no low-lying tree branches.

Outdoor Area:

- Fencing checked for structural integrity and gaps.
- Temporary fencing **MUST BE** inspected and **MAY BE APPROVED** on a case-by-case basis as a substitution for permanently installed fencing around the play area.
- Nails, glass, roof tiles, and other debris from the storm must be removed.
- If facility has multiple playgrounds, some of which were damaged, but at least one which remain uncompromised, then facility may rotate children through this play area.
- All outdoor toys and play equipment must be cleaned and sanitized prior to use if flooding occurred.
 - This includes roof leaks, ceiling tiles and debris downed, water intrusion from high outdoor water levels, standing water accumulated. Clean then sanitize with ¼-cup bleach to a gallon of water.
 - If any sewage contact and/or standing water accumulated, sanitize with 1-cup bleach to a gallon of water.
- Regular/Large Family Child Care Home may be permitted to re-open without a usable playground with prior approval from PCLB.

Indoor area

- Ensure structural integrity of the home is not compromised by flooding (warped walls, cabinets, etc.)
- Remove, repair, or replace all water-damaged furniture, cardboard and paper products, carpeting and flooring. Dry out and sanitize all affected areas.
- ***A Home inspection may be required before opening for business.***

B. DRINKING WATER QUALITY:

- If water supply is lost or water pressure dropped for any period of time, observe boil water protocol as directed by your local municipality. If you have

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questions about the status of your water, call **Pinellas County Utilities at 727-464-4000**. If applicable, you can submit a water sample to the Florida Department of Health in Pinellas County to check the status of your water supply.

- If on boil water notice, use only bottled water for cooking, drinking and brushing teeth. Render all water fountains/bottled water dispensers/juice machines/ice machines/dishwashers inaccessible by removing them to a locked room, taping them closed, covering with large paper bag/box, or sheet and warning sign and taping securely, or turn off water from them. Prevent use until further notice.
- Boiled water should not be given to infants or pregnant women due to the high nitrate content. Use bottled water.
- Follow hand-washing procedures, use hand sanitizer for all staff, volunteers, and children. Hand sanitizer should be dispensed by staff to children and not left out accessible to young children as it is typically labeled “keep out of reach of children” and could be harmful if swallowed.
- Use only single service, disposable plates/cups/bowls/ spoons/forks until the boil water notice is lifted. While under a “boil water notice,” the type and quantity of food prepared may be limited.

C. ELECTRICAL POWER SUPPLY & TELEPHONES:

- Working A/C or building maintained at a comfortable temperature, fire alarm systems and emergency lighting (if applicable) operable.
- No live, exposed, or downed power wires. If you suspect any electrical problem. Call **Duke Energy (800)700-8744**. Equipment not working could be a sign of electrical problems. Ensure electrical wiring and circuitry is not compromised. Ensure that a licensed electrician completes any electrical repair work. *An inspection may be required before opening for business.*

Generators: PORTABLE GENERATORS ARE NOT PERMITTED:

Generators are only permitted for use if the generator has been “permanently installed” by a licensed electrician and maintained in accordance with the manufactures recommendations and complies with the Florida building code/Fire Prevention Code 69A-60, F.A.C., and inspected by the local fire inspector prior to use. Additionally, if the generator is gas powered, the facility must install and maintain a carbon monoxide detector. Under no circumstances are candles, open flames, gas or fuel lanterns to be used. So, if you plan to re-open before the regular electricity is restored you must purchase and install your generator now.

D. FOOD SERVICE & SAFE HANDLING

If food service is normally catered, it should be anticipated that there will be an interruption in this service. It would be a wise precaution to have a supply non-perishable food items in your “disaster supplies” that children and staff would

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both like and be able to eat. Keep in mind that children do have allergies to certain foods (i.e. peanut butter). Ask parents to provide a non-perishable snack/food item that you could label and give their child in the event of a hurricane/disaster.

- Following power outages, discard all food in refrigerator/freezer and re-stock. (unless power was maintained by an pre-approved permanent generator.)
- Discard all packed foods in contact with flood water/sewage (except canned foods - cans may be sanitized prior to use/storage).
- Discard all paper products and disposable utensils/flatware items in contact with floodwater/sewage.
- Ensure food supply is from approved source.
- Ensure that food supply is stored appropriately, up off the floor, in a cool dry area for canned and dry goods, perishable items.

E. SANITATION & VERMIN CONTROL

- Municipal/city/county sewer service must be in normal working condition.
- Bathrooms must be operable.
- Garbage pickup service may be disrupted for an unspecified time period. It would be a good preparation technique to have a supply of heavy-duty garbage bags in order to place refuse in.
- Good sanitation is critical after a storm to help cut down on disease. Keep a supply of fresh bleach water on hand to clean and sanitize on a regular basis. Keep dirty diapers and other garbage tied up and kept in a secure location outside of the home.
- Open doors and windows must be screened to prevent rat/vermin and insects from entering.
- The entire indoor and outdoor area should be checked for vermin/animals/snakes seeking shelter (ant mounds will be common after much rain). Mosquito swarms are also common. Adequate protection measures should be taken prior to taking children outside. (Parental authorization slips are required to apply repellents.)
- Septic Tank (if applicable) must be in normal working condition. If applicable, homes should be able to identify where the septic tank and drain field are located on the property. Homes using these should monitor both for failure twice daily, as area flooding, and heavy use by facility may cause the OSDS system to fail. Monitor for slow drainage from sinks, odor/bubbling/gurgling or raw sewage in the area of the septic tank/drain field. The septic system may need to be pumped if these problems are observed.

F. STAFFING & SUPERVISION

- **CPR/First Aid:** Minimum 1 currently CPR/First Aid certified staff on site at all times.

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- **Staff and volunteers:** All staff must be screened in accordance with applicable laws and meet age requirements. Volunteers who have completed an Attestation of Good Moral Character, may be used to meet the staffing requirements as long as they are under the constant & direct supervision of screened staff at all times. It would be useful to make copies of staff's background screening documents and keep in a folder away from the center in the event staff are needed to provide child care services at an alternate location.
- **Staff ratios:** Ratios for children remain as stated on the face of the license and in the Licensing Regulations Governing Pinellas County Family Child Care Homes and Large Family Child Care Homes on page 2.
- **Supervision and care of children post disaster:** In the days/weeks after a disaster, young children may exhibit various behaviors due to stress. They may start having toileting accidents and acting out behaviors, separation anxieties, etc. Providers should be aware of these behaviors and recognize them for what they are and give all the children the extra patience and care that they need. Keep children busy and in a routine to try and keep behaviors to a minimum. Keep an extra supply of clothes for toileting accidents and comfort items (favorite doll, toy, blanket) for those needing extra comforting. Let the children talk about their experiences and draw pictures to share with their parents. Do not allow radio and television exposure so children are not inundated with news coverage of a disaster.

As there may be a sense of chaos following a disaster, make certain parents have provided you with any needed medication, breathing treatments, special diet foods, new emergency phone contacts, etc.

- **Home temporarily closed for repairs due to disaster event:** A Regular/Large Family Child Care Home may not transfer their program to another location that is not licensed.

Contact PCLB to schedule a site inspection for approval to re-open. Extensive renovations may require plan review and approval.

- **Children transferring from Licensed Homes or Children's Centers temporarily closed due to disaster event:** Complete Enrollment Information is required. Immunizations and physicals requirements are required within 30 days for those children transferred from their primary child care provider to alternate child care provider.

All available enrollment information shall be transferred with the children or obtained immediately upon transfer to the alternate provider.

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- **Field trips:**
Mandatory: No field trips due to prevailing conditions (power lines down, traffic lights down, streets blocked, area-wide power outages, regional flooding, gas shortages, etc.).

ALL OTHER RULES AND REGULATIONS SHALL APPLY UNLESS SPECIFICALLY EXEMPTED.

Important Phone Numbers

Child Care Licensing Main Number: 727-507-4857 Monday-Friday 8:00 a.m.-5:00 p.m.

After-Hours Emergency Number: 727-262-0247

State of Emergency Number: 727-369-3900 (use only during a Declared State of Emergency)

Pinellas County Utilities: 727-464-4000

Duke Energy: (800)700-8744

Health Department - Environmental Health: 727-507- 4336

Most major television stations and radio stations will be broadcasting important information during and after a hurricane. Listen carefully to all information.



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Funded by: Juvenile Welfare Board, Florida Department of Children and Families and Pinellas County Health Department