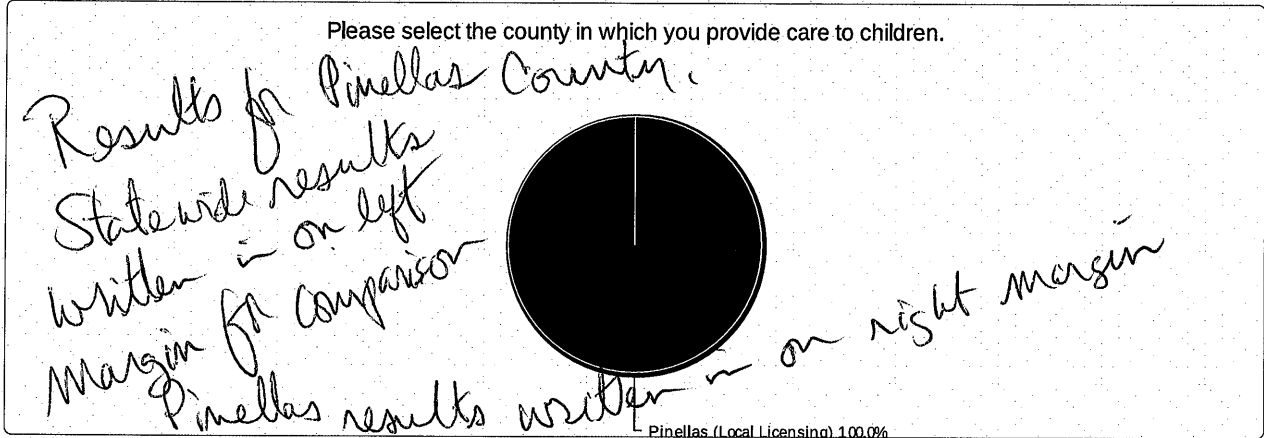


Pinellas Results

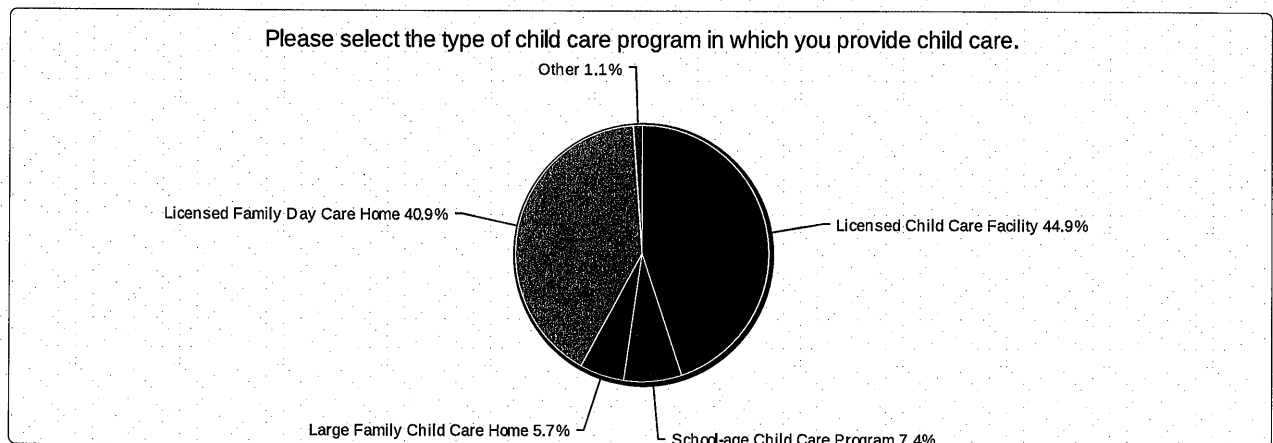
Survey: Client Satisfaction Survey (copy - September 21, 2012)



Please select the county in which you provide care to children.

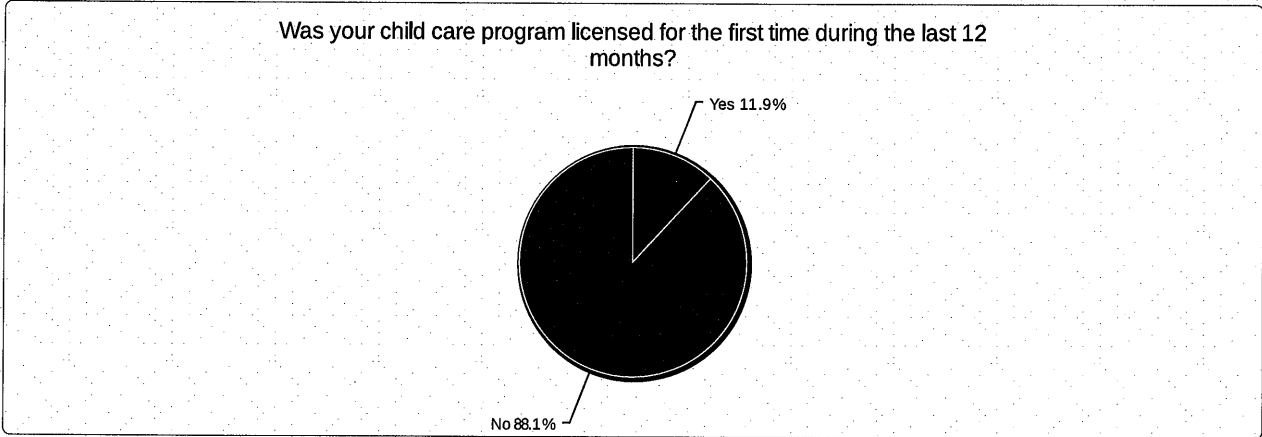
Value	Count	Percent %	Statistics	
Alachua (Circuit 8)	0	0.0%	Total Responses	176
Baker (Circuit 8)	0	0.0%		
Bay (Circuit 14)	0	0.0%		
Bradford (Circuit 8)	0	0.0%		
Brevard (Circuit 18)	0	0.0%		
Broward (Local Licensing)	0	0.0%		
Calhoun (Circuit 14)	0	0.0%		
Charlotte (Circuit 20)	0	0.0%		
Citrus (Circuit 5)	0	0.0%		
Clay (Circuit 4)	0	0.0%		
Collier (Circuit 20)	0	0.0%		
Columbia (Circuit 3)	0	0.0%		
DeSoto (Circuit 12)	0	0.0%		
Dixie (Circuit 3)	0	0.0%		
Duval (Circuit 4)	0	0.0%		
Escambia (Circuit 1)	0	0.0%		
Flagler (Circuit 7)	0	0.0%		
Franklin (Circuit 2)	0	0.0%		
Gadsden (Circuit 2)	0	0.0%		
Gilchrist (Circuit 8)	0	0.0%		
Glades (Circuit 20)	0	0.0%		
Gulf (Circuit 14)	0	0.0%		
Hamilton (Circuit 3)	0	0.0%		
Hardee (Circuit 10)	0	0.0%		
Hendry (Circuit 20)	0	0.0%		
Hernando (Circuit 5)	0	0.0%		
Highlands (Circuit 10)	0	0.0%		
Hillsborough (Local Licensing)	0	0.0%		
Holmes (Circuit 14)	0	0.0%		
Indian River (Circuit 19)	0	0.0%		
Jackson (Circuit 14)	0	0.0%		

Jefferson (Circuit 2)	0	0.0%
Lafayette (Circuit 3)	0	0.0%
Lake (Circuit 5)	0	0.0%
Lee (Circuit 20)	0	0.0%
Leon (Circuit 2)	0	0.0%
Levy (Circuit 8)	0	0.0%
Liberty (Circuit 2)	0	0.0%
Madison (Circuit 3)	0	0.0%
Manatee (Circuit 12)	0	0.0%
Marion (Circuit 5)	0	0.0%
Martin (Circuit 19)	0	0.0%
Miami-Dade (Circuit 11)	0	0.0%
Monroe (Circuit 16)	0	0.0%
Nassau (Circuit 4)	0	0.0%
Okaloosa (Circuit 1)	0	0.0%
Okeechobee (Circuit 19)	0	0.0%
Orange (Circuit 9)	0	0.0%
Osceola (Circuit 9)	0	0.0%
Palm Beach (Local Licensing)	0	0.0%
Pasco (Circuit 6)	0	0.0%
Pinellas (Local Licensing)	176	100.0%
Polk (Circuit 10)	0	0.0%
Putnam (Circuit 7)	0	0.0%
Santa Rosa (Circuit 1)	0	0.0%
Sarasota (Local Licensing)	0	0.0%
Seminole (Circuit 18)	0	0.0%
St. Johns (Circuit 7)	0	0.0%
St. Lucie (Circuit 19)	0	0.0%
Sumter (Circuit 5)	0	0.0%
Suwanee (Circuit 3)	0	0.0%
Taylor (Circuit 3)	0	0.0%
Union (Circuit 8)	0	0.0%
Volusia (Circuit 7)	0	0.0%
Wakulla (Circuit 2)	0	0.0%
Walton (Circuit 1)	0	0.0%
Washington (Circuit 14)	0	0.0%



Please select the type of child care program in which you provide child care.

Value	Count	Percent %	Statistics
Licensed Child Care Facility	79	44.9%	Total Responses 176
School-age Child Care Program	13	7.4%	
Large Family Child Care Home	10	5.7%	
Licensed Family Day Care Home	72	40.9%	
Registered Family Day Care Home	0	0.0%	
Other	2	1.1%	



Was your child care program licensed for the first time during the last 12 months?

Value	Count	Percent %	Statistics
Yes	21	11.9%	Total Responses 176
No	155	88.1%	

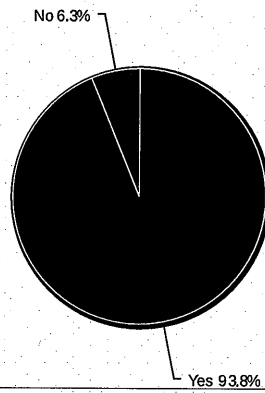
For each statement below, please select the option that best describes your experience with the initial licensing process.

state %
 91.3
 89.4
 82.4
 94.6

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Responses
At the time of initial application, I was given the appropriate paperwork and information about my child care program.	66.7%	28.6%	4.8%	0.0%	0.0%	21
The paperwork and information I received from the child care regulation office was clear and easy to understand.	52.4%	38.1%	9.5%	0.0%	0.0%	21
The child care regulation office responded timely when I requested information or assistance.	47.6%	42.9%	9.5%	0.0%	0.0%	21
I was treated with courtesy and respect during my interaction with the child care regulation office.	61.9%	38.1%	0.0%	0.0%	0.0%	21

Panellas agree %
 95.3
 90.5
 90.5
 100

During the last year, did you apply to renew your child care license?



During the last year, did you apply to renew your child care license?

Value	Count	Percent %	Statistics
Yes	165	93.8%	Total Responses 176
No	11	6.3%	

For each statement below, please select the option that best describes your experience with the license renewal process.

State %
95.2
93.2
89.2
94.6

Pinallos

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Responses
At the time of license renewal, I was given the appropriate paperwork and information about renewing the license for my child care program.	66.1%	29.1%	2.4%	2.4%	0.0%	165
The paperwork and information I received from the child care regulation office was clear and easy to understand.	57.6%	33.9%	5.5%	3.0%	0.0%	165
The child care regulation office responded timely when I requested information or assistance.	55.8%	33.3%	10.3%	0.6%	0.0%	165
I was treated with courtesy and respect during my interaction with the child care regulation office.	63.0%	29.1%	5.5%	1.8%	0.6%	165

95.2
91.5
89.1
92.1

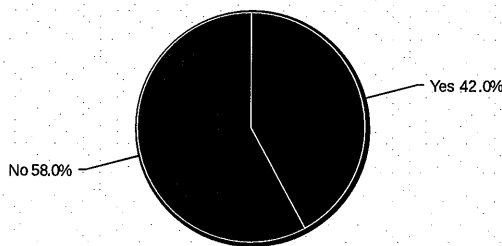
For each statement below, please select the option that best describes your experience with the child care licensing counselor during the on-site inspections of your child care program.

97.4
94.1
95.5
96.1
94.9
94.9

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Responses
The licensing counselor conducted a thorough on-site inspection of my child care program.	72.7%	25.6%	1.7%	0.0%	0.0%	176
The licensing counselor fairly applied the state's laws, rules and regulations while conducting inspections.	64.2%	29.0%	4.0%	2.3%	0.6%	176
The licensing counselor respected the routine of my child care program during the inspections.	71.0%	25.0%	1.7%	1.1%	1.1%	176
The licensing counselor was courteous and professional during the inspection process.	75.6%	21.0%	2.3%	1.1%	0.0%	176
When the licensing counselor completed each inspection, I had the opportunity to review the inspection report and ask questions.	68.2%	29.0%	2.8%	0.0%	0.0%	176
When I asked questions or requested information about the inspections, the licensing counselor was helpful and provided information that was clear and easy to understand.	71.0%	23.3%	4.5%	0.6%	0.6%	176

98.3
93.2
96
96.6
97.2
94.3

During the inspections of your child care program within the past year, were there any findings of noncompliance?



During the inspections of your child care program within the past year, were there any findings of noncompliance?

Value	Count	Percent %	Statistics
Yes	74	42.1%	Total Responses 176
No	102	58.0%	

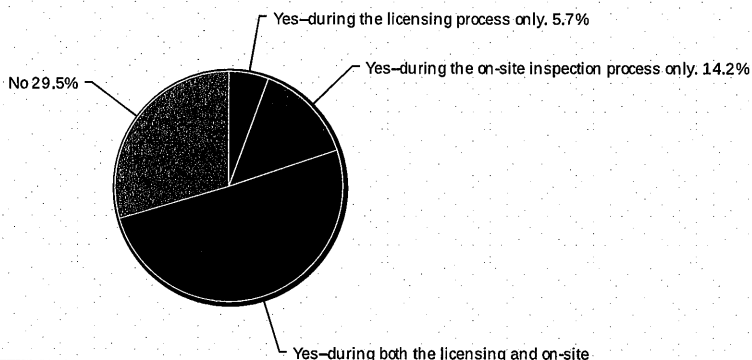
Please answer the following questions regarding the findings of noncompliance that were identified during inspection(s) of your child care program.

State %
95.8
93.4

	Yes	No	Responses
Did the licensing counselor clearly explain and document the findings of noncompliance?	97.3%	2.7%	74
Did the licensing counselor provide adequate technical assistance on correcting the findings of noncompliance?	95.9%	4.1%	74
	72	2	
	71	3	

Final %
97.3
95.9

Did you interact with the child care regulation supervisor at any time during the past year?



Did you interact with the child care regulation supervisor at any time during the past year?

Value	Count	Percent %	Statistics
Yes--during the licensing process only.	10	5.7%	Total Responses 176
Yes--during the on-site inspection process only.	25	14.2%	
Yes--during both the licensing and on-site inspection processes.	89	50.6%	
No	52	29.6%	

For each statement below, please select the option that best describes your experience with the child care regulation supervisor.

State %

90.7

91.9

93.8

Pinellas

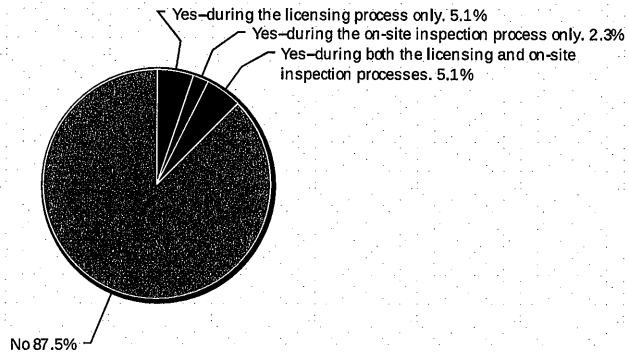
95.2

95.9

95.2

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Responses
The supervisor responded timely when I requested information or assistance.	62.9%	32.3%	4.8%	0.0%	0.0%	124
The supervisor was helpful when I requested information or assistance.	65.3%	30.6%	4.0%	0.0%	0.0%	124
I was treated with courtesy and respect during my interaction with the supervisor.	70.2%	25.0%	2.4%	0.8%	1.6%	124
	78	40	6	0	0	
	81	38	5	0	0	
	87	31	3	1	2	

Did you have concerns during any part of the licensing or on-site inspection processes?



State %

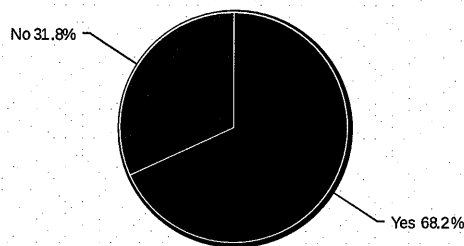
6.4

93.6

Did you have concerns during any part of the licensing or on-site inspection processes?

Value	Count	Percent %	Statistics
Yes--during the licensing process only.	9	5.1%	Total Responses 176
Yes--during the on-site inspection process only.	4	2.3%	
Yes--during both the licensing and on-site inspection processes.	9	5.1%	
No	154	87.5%	

Did you report your concern(s) to someone in your local child care regulation office?



State

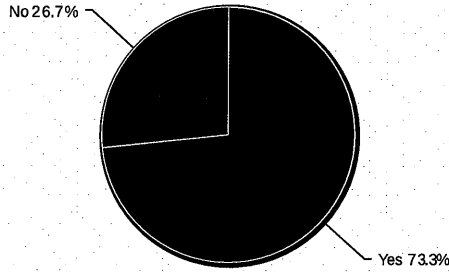
63.4

37.2

Did you report your concern(s) to someone in your local child care regulation office?

Value	Count	Percent %	Statistics
Yes	15	68.2%	Total Responses 22
No	7	31.8%	

Were your concerns resolved to your satisfaction?



State %
75
25

Were your concerns resolved to your satisfaction?

Value	Count	Percent %	Statistics
Yes	11	73.3%	Total Responses 15
No	4	26.7%	

If you have additional comments regarding your concerns and/or how they were resolved, please provide them in the space below.

Count	Response
1	not at this time.
1	was helped
1	we have a FANTASTIC licensing inspector
1	the ages of the child or each child that i shall care for, that were resolved and i understand it more thanks
1	This was a case with my background check, how there was a charge on my file and when I tried to find out about what this was all about I was denied any answers to any of my questions by the supervisor. over my licensed speialist. As if I had no right to know what was being held against me. I had to research this whole situation myself to correct the problem.
1	Without writing the actual incident that ocured with an inspector's unprofessional behavior, we were treated unfairly, unbelieved and that was the end of the discussion. They seem to work as a tight knit protective group. Protective of each other. Truth however is most important.

Your feedback is important to us. If you have additional comments or suggestions as to what the Child Care Regulation Office can do to improve our services, please provide them in the space below.

Count	Response
1	All the license specialist that I have spoke to are always helpful and pleasent to speak to.
1	Child Care Regulation Office is doing excellent job
1	Completely satisfied.
1	Consistency is important and sometimes lacking
1	Continue to treat providers with respect and things will be agreeable!
1	Everything was fine.
1	Have more people working with providers like Mrs. Lillie Banks. She treats you with respect.
1	I am very satisfied, they are courteous and very helpful.
1	I am very thankful to have my facility in Pinellas County.
1	I think Pinellas County should have monthly meetings with Directors.
1	I'll say you all are during a good job with us, keeping us Focus.
1	No suggestions at this time.

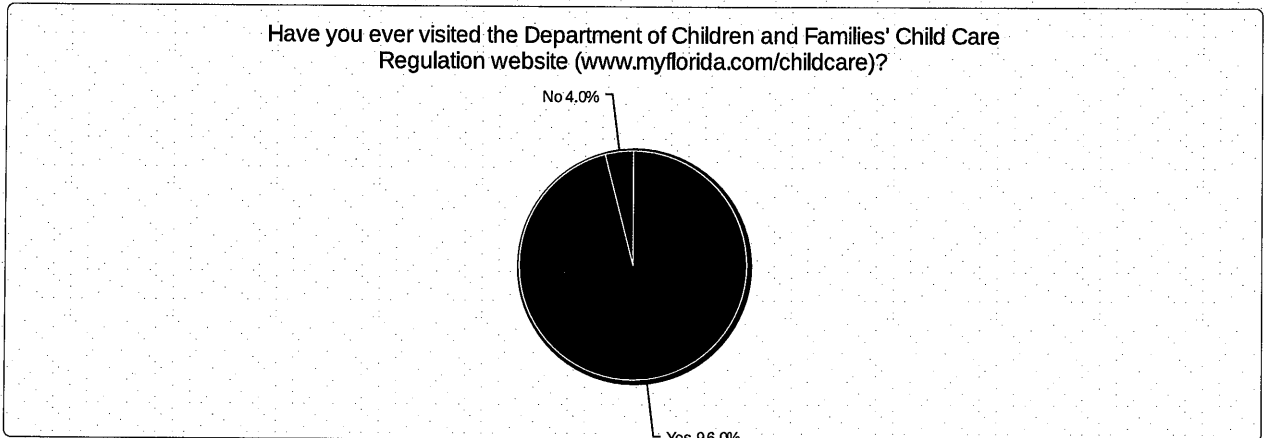
-
- 1 None at this time
 - 1 Provide scholarships to help providers with materials and supplies for start-up.
 - 1 Specialist need to be fair and consistent.
 - 1 The good moral character form is confusing to fill out.
 - 1 There is always room for growth. We are very pleased with the PCLB and our specialist.
 - 1 They are and have been in my opinion for the last 20 years...Yhankyou for a job well done..
 - 1 You do a Grrreat job! ;-)
 - 1 no
 - 1 none at this time
 - 1 not at this time
 - 1 o comments, everything is good
 - 1 ok
 - 1 I have been in two facilities and had renewalsdone and never felt intimidated or any hostility. She was courteous and answered all questions asked of her.
 - 1 We are a team working together to make the child care center a better place for the children. It should not be a fearful thing to see you'll a coming looking to see what you can find wrong.
 - 1 I am very pleased to work with Hope Williams now. She was so helpful, fair, and understanding. She took much of the stress regarding regulations and inspection away. She's great!
 - 1 We have been extremely pleased with licensing in the past year or two. They seem to be more in-tuned with realistic application of the rules and regulations rather than "out to catch" something which is how we have felt at times during the past.
 - 1 we need to try to help out E.L.C. and make changes .We fill we should not have to carry Insurance on them that would help and save money as well. They should have to do the same as the licence Broad Rule.
 - 1 As I am new to Pinellas County, I needed a lot of technical asistance and Mary Jane Elder and Jorie Massarsky have been wonderful, helpful and understanding as I navigate this new territory. They definitely have the best interest of children at heart and are not just looking to make arbitrary citations without first explaining the process. I could not be running such a successful center without their help.
 - 1 I would like to have quarterly or bi monthly meetings to discuss any changes coming down or on the works. I would also like a phone call or email to check if I received the changes that were sent via mail to me...
 - 1 if only for license renewal i thank we should know when you are coming out...even if children are not in care.
 - 1 love it that inspector never comes the day before a holiday-maybe just coincidence but it is always so very busy just before a holiday
 - 1 Just wanted to say Thank You to the Pinellas County License Board for their continued effort to HELP, not criticize us on our daily efforts to be the best centers we can be.
 - 1 All child care centers and homes should be inspected by the Health Department/DCF for consistency. When local agencies inspect there seems to be a good old boy mentality. And as they work with centers throughout the years many of them patronize child care workers.
 - 1 Eliminate the need to sign some papers when nothing has changed. Some documents should be signed upon employment and thereafter only when there has been a revision or you change jobs.
 - 1 I would definitely like to see the licensing dept come in with a positive approach. There is always a negative vibe that goes through the building during a visit. The teachers have said they would like to get a small acknowledgement for what they are doing.
 - 1 I have been in the child care field for over 30 years, and feel that the way the fines are issued is ridiculous. I feel fines should go into effect but not at the way they are issued now. Very upsetting!
 - 1 I think the State of Florida should require the same regulation as Pinellas County does, seems it would be beneficial if all centers had to comply to the same regulations.
 - 1 Veteran PCLB licensing specialists often misinterpret state and local laws and regulations. Veteran providers are baffled by the inconsistencies among specialists during inspections. Many of us know the REAL definitions and interpret them properly, as the state meant them. We have providers in Pinellas that continually work with state legislators, as well as local commissioners, to make sure we are understanding our laws, rules and regs.Why can't PCLB get their Homes' Licensing specialists trained properly? One in particular has been there for decades, and continually miscontrues regs. She has also been caught lying in court when called in to testify against a provider whose license was being questioned. Why is she still employed at PCLB. Local attorneys even know her reputation. The new director is wonderful...let's clean up the "crew", please!
 - 1 The improvement could be that if you have an animal and you know they have been tagged and immunizations and the paper work was miss place that you should be allowed to call the vet and the vet give the inspector the correct

information directly to them over the phone should be good as long as they know it is the vet and can see other paper work that has been up to date.

- 1 There is one issue that all providers have concerns about and that is the lack of calls from people seeking childcare. People looking for childcare seem to be unaware that Home daycares are available to them. They think they only have centers available to them or unlicensed caregivers. I have had people tell me when they have requested a list of providers they are directed to centers and not homes. Also people have told me that too much personal information is been asked of them when requesting a list. People do not feel comfortable giving their employer information or information about their children. They get discouraged and turn to unlicensed people to watch their kids. I have been licensed for 18 years and over the last 6 years I have had to rely on my own advertising to fill my daycare spots. Because the provider list are not readily made available to people. Years ago a book was printed with names and numbers of Home Daycares that people could pick up in doctors offices and county buildings. Something like that would be very helpful to providers and families seeking childcare. People will be less inclined to seek out unlicensed unsupervised homes.
- 1 Telephone services - needs to improve for the better. Responses to inquiries needs to also improve as far as timeliness.
- 1 There should be a statute of limitations on complaints except in the case of sexual abuse. If a person finds the offense to be of legitimacy then why would they wait to file a noncompliance? I recently fired a staff member and then she called in a complaint to the licensing agency about incidents that happened two months prior. It was a waste of time for the CPI and licensing specialist over a disgruntled employee. I think reports should be made within 30 days. If it is serious enough to warrant investigation then notification should happen immediately but in the interest of unforeseen reasons 30 days should be more than enough time.
- 1 I RECENTLY BOUGHT OVER 1000.00 NEW CARPET THRU MY HOME WE DONT WEAR SHOES AT ALL NO EXCETIONS,MY CHILDCARE PARENTS RESPECT THAT AND TAKE SHOES OFF WHEN THEY COME IN AS BABIES CRTAWL ON THIS FLOOR AND DONT WANT ANYTHING TRACKED IN , I KINDLY ASKED IF SHE COULD REMOVER SHOES HER REPLY WAS NO THATS UN SANITARY, WELL ITS HIGHLY MORE UNSANITARY FOR DIRT TO BE TRACKED IN ION NEW CARPET WITH BABIES HERE,,IM SORRY BUT THAT WAS JUST SO NOT RIGHT,ANY OTHER SPECIALIST WORKER ECT RESPECTS THIS AND FOLLOWS MY RULES...SO SHOULD LIC AS WELL...SO I HAVE PURCHASED SOME SHOE COVERS AND HOPE THEY WILL RESPECT THAT!!
- 1 With the changes in childcare all together daily it seems a new change daily. We are not informed are supported by our licensing local office directors. We are not backed up by those in whom we work with staff that are those who work with us closely,i sat in a meeting with the director of pinellas county and sat in the face of the early coalition and saw them do me wrongly, during the merge of the old to the new patsy badger she did nothing to help me when they were out rightly wrong. How are we helped by those who refused to help.
- 1 they need to reconsider some regulations. A wall of a house is definitely a barrier to a pool no additional fencing should be needed. all inspectors should be on the same page. each inspector defines the rules a little differently. the rules have too much gray areas.
- 1 The License Board Program staff seem more committed than ever to assist program with compliance & are moving away from the negative "enforcer" image of the past & it is appreciated.
- 1 I realize that change is a part of child care and we need to change as we grow and learn, but I would like to see changes to regs one time a year at the same time each year so as a provider I would know when to look for the changes
- 1 My non-compliance was due to an employees lost training cert. for 1 hour. Employee took online training within 1 hour of non-compliance and submitted it to licensing that same day.
- 1 all though *I agree with the need for on site inspections, what I think is lacking is the over site and review of the childrens well being and that the emphasis seems to be solely about the paper work that is on file at my home day care never does it seem be about the children in my care and their over all care and sense of well being...therefore lacking in the human relations part of the inspection...
- 1 My licensing specialist, Chris Grybauskas has always been helpful and professional. Her Supervisor, Jorie Massarsky, is rude, condescending, unprofessional, and unkind. I have spoken with her on several occasions over the past two years, and her demeanor is always the same. She should not be working with the public in any capacity, nor should she be representing the PCLB.
- 1 Extremely minor subjective issues written up. It seems as though they have to find something to write you up for. After they do, there are repercussions with other agencies that prevent accreditation, good cause exemptions for VPK funding, etc.. It really stinks!
- 1 all of my experience so far (2 years) of being licensed I have had no complaints. Thank you
- 1 Do not require more of Pinellas county than any other county. Do not let ELC require so much and interfere with our program for 3-5 hours per year just to receive 75% of market rate which is funds for the parents not for us. Require more of those parents not us. Respect our training and professionalism even though we are "a home". Recognize that love and nurturing is as valuable as "book learning".

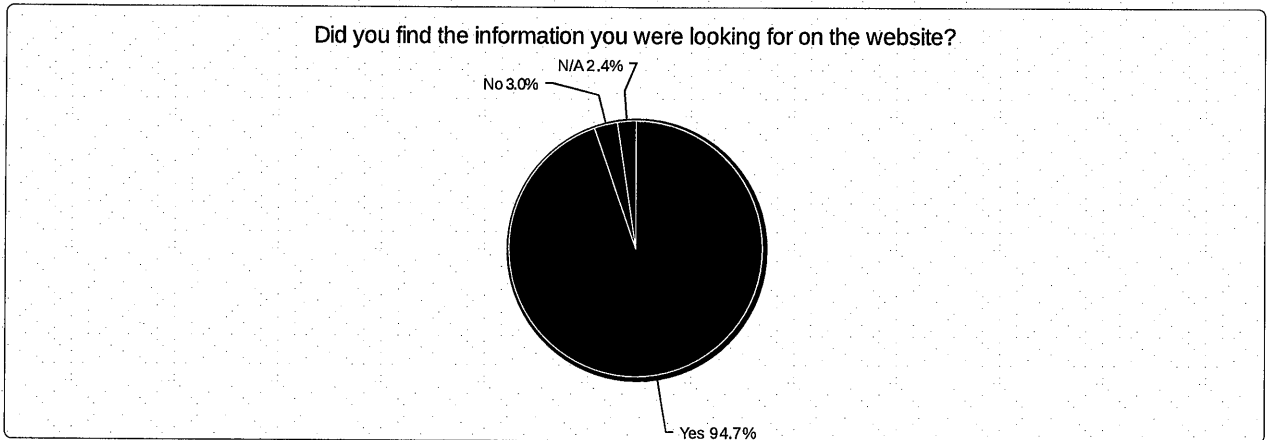
1 This survey was based solely on my licensed specialist from the Pinellas County License Board not anyone from ELC.

DCF Website Questions



Have you ever visited the Department of Children and Families' Child Care Regulation website (www.myflorida.com/childcare)?

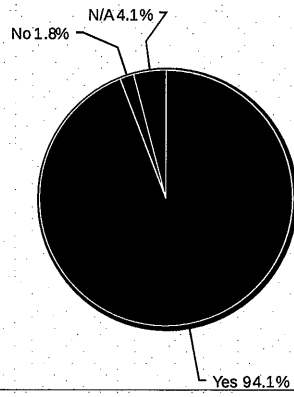
Value	Count	Percent %	Statistics
Yes	169	96.0%	Total Responses 176
No	7	4.0%	



Did you find the information you were looking for on the website?

Value	Count	Percent %	Statistics
Yes	160	94.7%	Total Responses 169
No	5	3.0%	
N/A	4	2.4%	

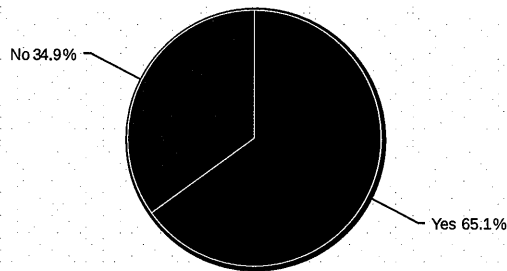
Was the information on the website useful and/or informative?



Was the information on the website useful and/or informative?

Value	Count	Percent %	Statistics	
Yes	159	94.1%	Total Responses	169
No	3	1.8%		
N/A	7	4.1%		

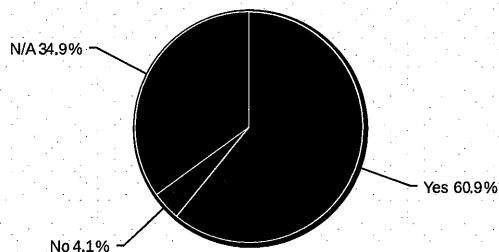
Did you look at the provider profile information for your program?



Did you look at the provider profile information for your program?

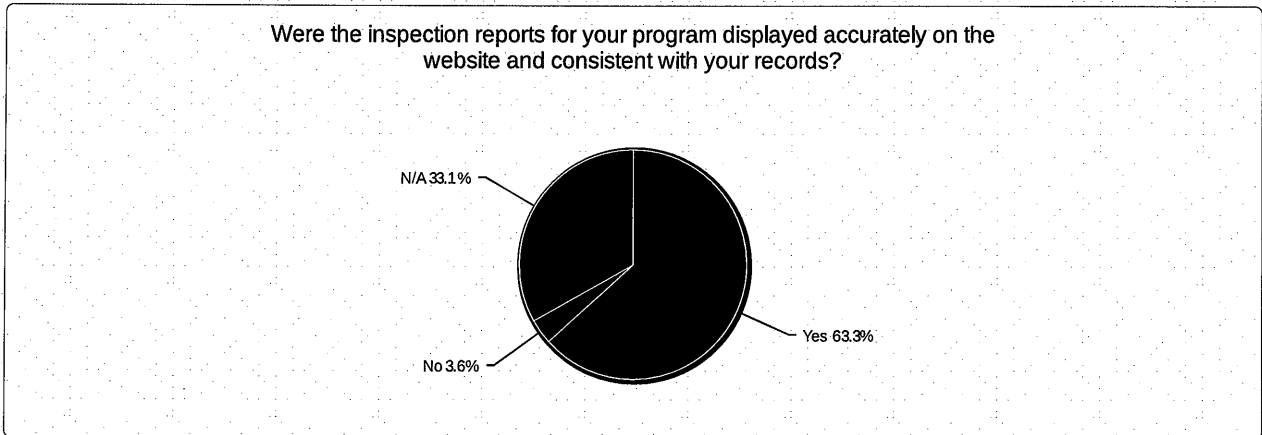
Value	Count	Percent %	Statistics	
Yes	110	65.1%	Total Responses	169
No	59	34.9%		

Was the provider profile information for your program displayed accurately on the website and consistent with your records?



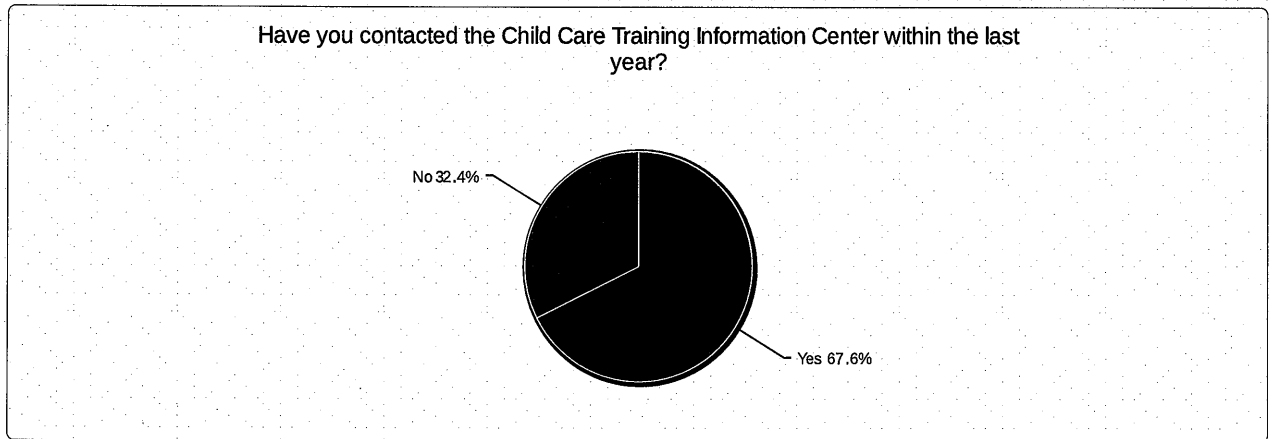
Was the provider profile information for your program displayed accurately on the website and consistent with your records?

Value	Count	Percent %	Statistics
Yes	103	61.0%	Total Responses 169
No	7	4.1%	
N/A	59	34.9%	



Were the inspection reports for your program displayed accurately on the website and consistent with your records?

Value	Count	Percent %	Statistics
Yes	107	63.3%	Total Responses 169
No	6	3.6%	
N/A	56	33.1%	



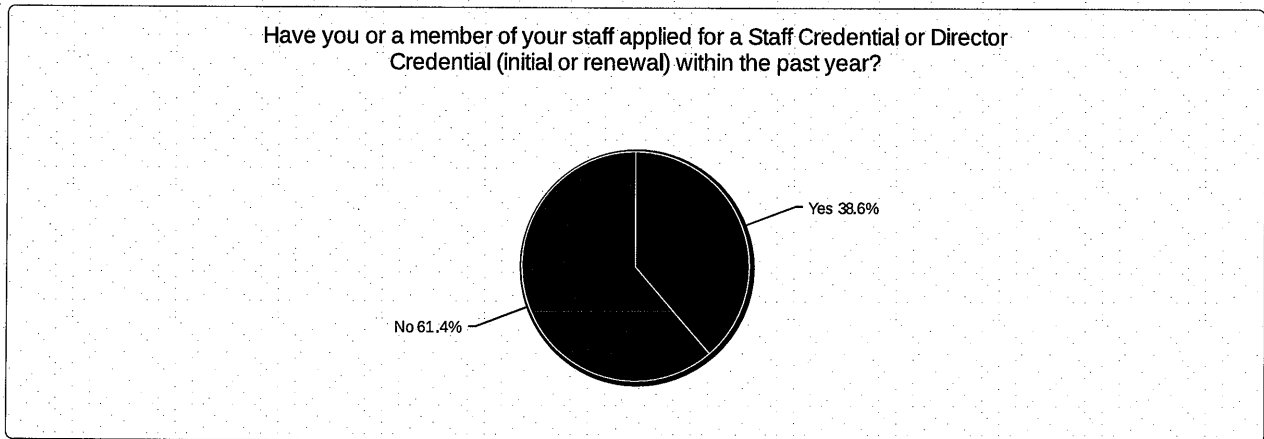
Have you contacted the Child Care Training Information Center within the last year?

Value	Count	Percent %	Statistics
Yes	119	67.6%	Total Responses 176
No	57	32.4%	

For each statement below, please select the option that best describes your experience with the Child Care Training Information Center.

Strongly Agree Neutral Disagree Strongly Disagree Responses

	agree	agree neutral	disagree	disagree	responses	
The amount of time I had to wait for my call to be answered by a Child Care Training Information Specialist was minimal.	33.3% 40	41.7% 50	15.0% 18	7.5% 9	2.5% 3	120
The Specialist treated me with courtesy and respect.	49.6% 59	42.9% 51	6.7% 8	0.8% 1	0.0% 0	119
The Specialist demonstrated a willingness to assist me with my questions/concerns.	48.7% 58	41.2% 49	8.4% 10	1.7% 2	0.0% 0	119
The Specialist was knowledgeable and answered my questions/provided me with the information I needed.	46.2% 55	43.7% 52	7.6% 9	2.5% 3	0.0% 0	119
I received the information I requested in a timely manner.	47.1% 56	39.5% 47	7.6% 9	5.9% 7	0.0% 0	119

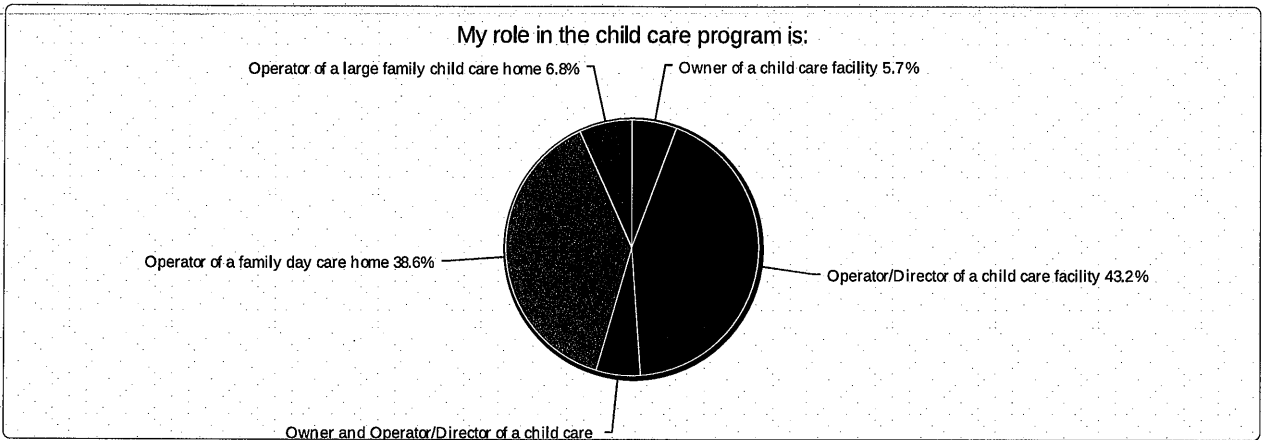


Have you or a member of your staff applied for a Staff Credential or Director Credential (initial or renewal) within the past year?

Value	Count	Percent %	Statistics
Yes	68	38.6%	Total Responses 176
No	108	61.4%	

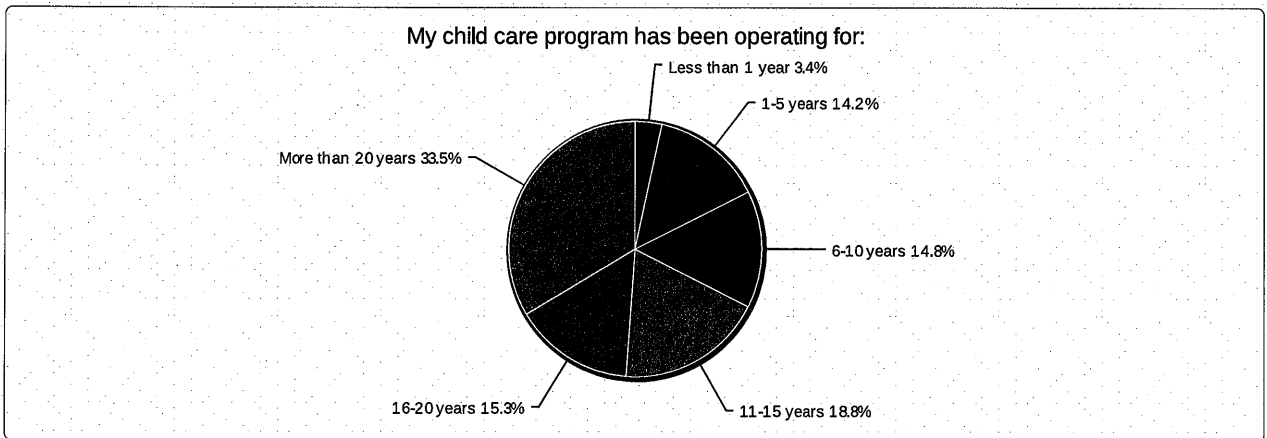
For each statement below, please select the option that best describes your experience with the Staff Credential and/or Director Credential application process.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Responses
The directions and information on the Child Care Regulation website for the application process were clear and easy to understand.	38.2% 26	38.2% 26	17.6% 12	4.4% 3	1.5% 1	68
The directions and information on the application were clear and easy to understand.	36.8% 25	48.5% 33	8.8% 6	5.9% 4	0.0% 0	68
The amount of time I had to wait for my application to be processed was reasonable.	36.8% 25	41.2% 28	16.2% 11	1.5% 1	4.4% 3	68
The Child Care Training and Information Center Specialist was available to answer questions and provide assistance during the application process.	35.3% 24	38.2% 26	23.5% 16	1.5% 1	1.5% 1	68
When I needed assistance or had questions, the Specialist responded in a timely manner.	36.8% 25	35.3% 24	26.5% 18	1.5% 1	0.0% 0	68



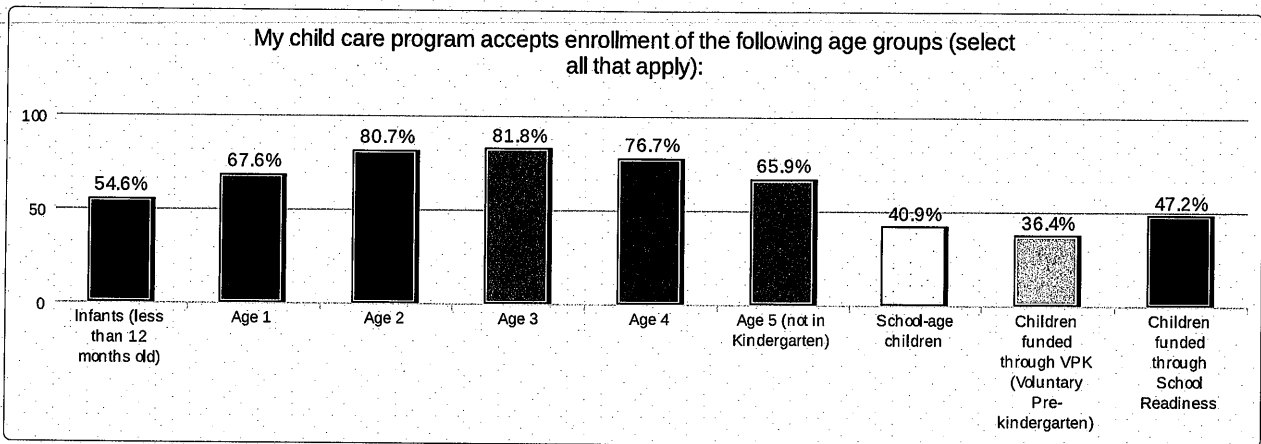
My role in the child care program is:

Value	Count	Percent %	Statistics	
Owner of a child care facility	10	5.7%	Total Responses	176
Operator/Director of a child care facility	76	43.2%		
Owner and Operator/Director of a child care facility	10	5.7%		
Operator of a family day care home	68	38.6%		
Operator of a large family child care home	12	6.8%		



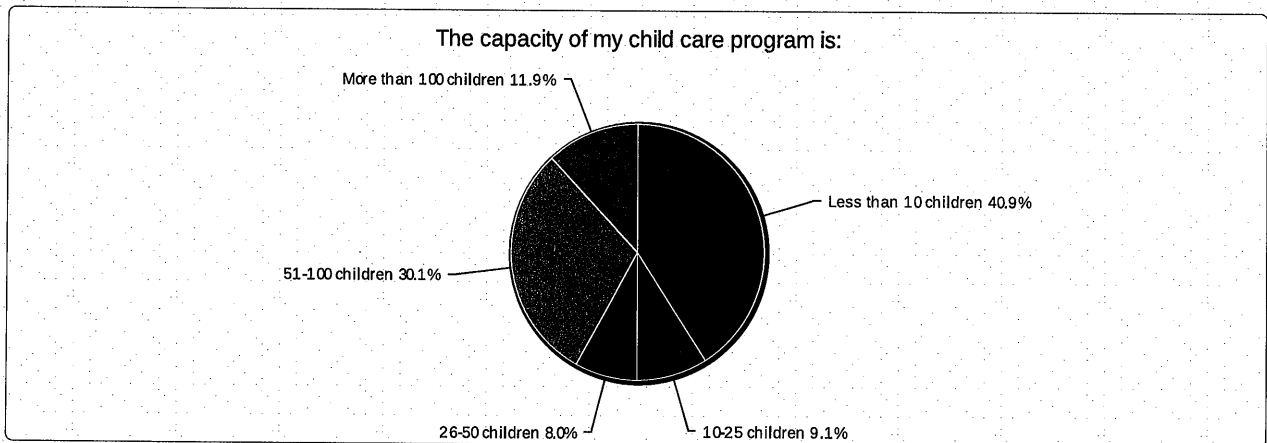
My child care program has been operating for:

Value	Count	Percent %	Statistics	
Less than 1 year	6	3.4%	Total Responses	176
1-5 years	25	14.2%	Sum	976.0
6-10 years	26	14.8%	Avg.	8.8
11-15 years	33	18.8%	StdDev	5.4
16-20 years	27	15.3%	Max	16.0
More than 20 years	59	33.5%		



My child care program accepts enrollment of the following age groups (select all that apply):

Value	Count	Percent %	Statistics
Infants (less than 12 months old)	96	54.6%	Total Responses 176
Age 1	119	67.6%	
Age 2	142	80.7%	
Age 3	144	81.8%	
Age 4	135	76.7%	
Age 5 (not in Kindergarten)	116	65.9%	
School-age children	72	40.9%	
Children funded through VPK (Voluntary Pre-kindergarten)	64	36.4%	
Children funded through School Readiness	83	47.2%	



The capacity of my child care program is:

Value	Count	Percent %	Statistics
Less than 10 children	72	40.9%	Total Responses 176 Sum 3,227.0 Avg. 38.9 StdDev 16.8 Max 51.0
10-25 children	16	9.1%	
26-50 children	14	8.0%	
51-100 children	53	30.1%	
More than 100 children	21	11.9%	

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Count Response