

**Mission:**

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.



**Ron DeSantis**  
Governor

**Scott A. Rivkees, MD**  
State Surgeon General

**Vision:** To be the Healthiest State in the Nation

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## **DENTAL APPOINTMENT INFORMATION**

Your dental appointment is saved time just for you or your child. We know you are busy and we respect your time. We try to take you at your scheduled time, but at times, this may not be possible. Dental emergencies happen and this can cause the clinic to get behind schedule. It's expected that you keep your dental appointments. Please, remember you must be here at least **15 minutes** before your appointment time. This gives us time to update your information and consent forms. If you do not check-in for your appointment 15 minutes prior, we may give it to another client who is waiting. If you cannot be here please, give us at least 24 hours (one day) notice. If you do not give 24 hours' notice, then you have broken your appointment and you may be seen on a walk-in status only. All broken appointments will be documented to your insurance company.

### **IMPORTANT INFORMATION**

Documents Required:

1. Proof of where you live – such as a driver's license, power bill, or water bill.

Any client having a balance must pay balance before being seen for their scheduled appointment. All clients have the right to ask for their financial information.

### **MEDICAID PATIENTS**

1. Patients Medicaid card.
2. Parent or guardians picture ID – State issued driver's license or identification card.
3. Legal custody papers – only if you are not the legal parent.
4. We may need the last 4 digits of your or your child's social security number to verify insurance

### **UNINSURED – NON - MEDICAID PATIENTS**

1. \$70 fee for dental appointments to be paid at cashier prior to appointment.
2. Photo ID – State issued driver's license or identification card.
3. Legal custody papers – only if you are not the legal parent.
4. Any client having a balance must pay the balance before being seen for their scheduled appointment.

### **FOR ANY QUESTIONS, PLEASE CALL**

**Call Center: 727-824-6900**